



Adult's Social Care Quarter 1 Performance Report

Quarter 1 2018/19

Adults and Housing Scrutiny

ASC 045 - Proportion of adults with a learning disability who live in their own home or with their family

DEFINITION
QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)
Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT
Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

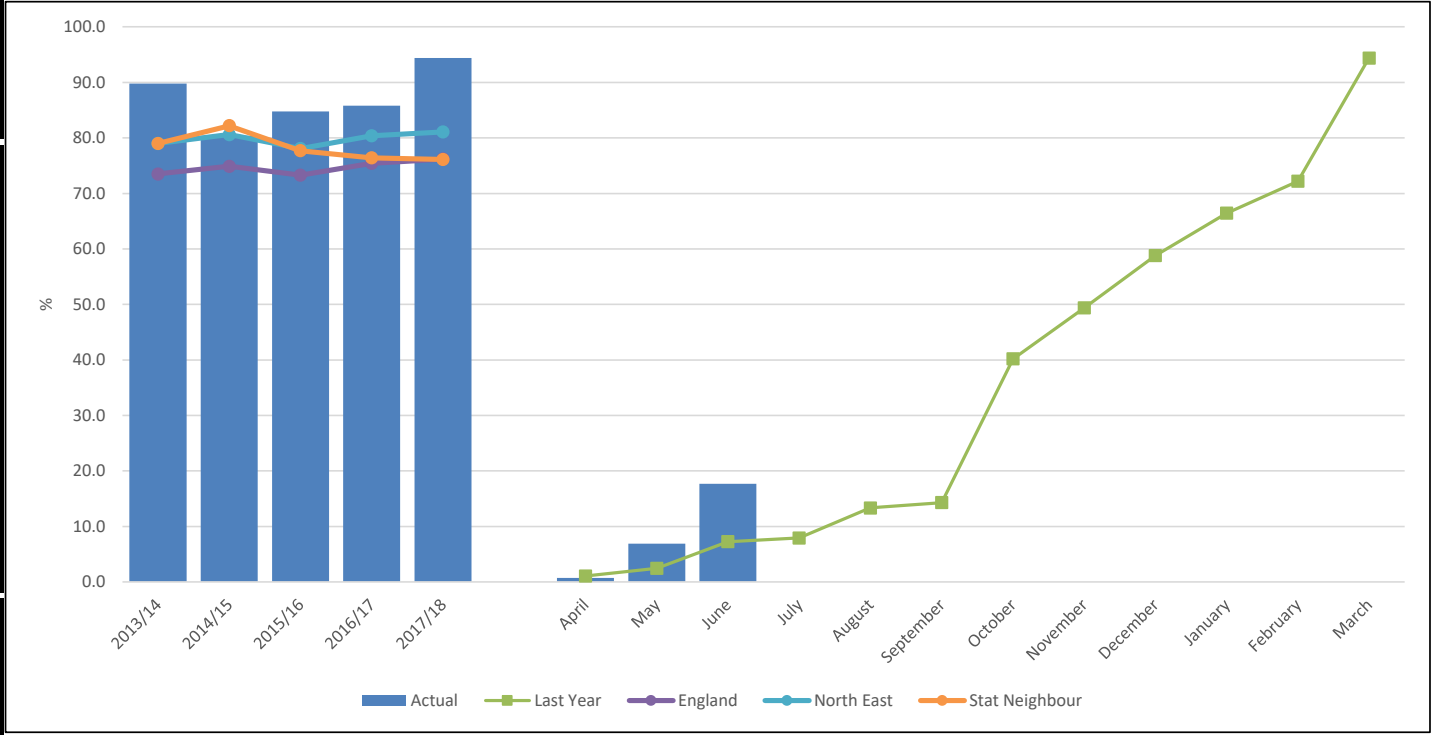
Performance Analysis
 The proportion of adults with a learning disability living in settled accommodation where the information has been captured during Quarter 1 was 17.7%. In term of actual figures out of 277 clients receiving a service 49 accommodation statuses were captured as either living in their own home or with family. If the provisional target of 90% is to be met by the end of the year an additional 200 learning disability clients need to have had their accommodation status updated.
 Compared to the same period last year (7.24%) there has been an increase of 10.46% in performance. The importance of updating information continues to be reiterated to all staff to ensure that the accommodation status is updated at the point of assessment / review. By ensuring that the data feeding into this indicator is undertaken at review/assessment stages there should be an obvious incremental increase in performance during 2018/19 compared to previous years. This will allow performance to be monitored and managed more clearly than during previous years.

ASC 045
 (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

ASC 045: (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

IN MONTH PERFORMANCE	Proposed Target	90.0
	Apr-18	0.7
	May-18	6.9
	Jun-18	17.7
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	84.8
	2016/17	85.8
	2017/18	94.4
	2018/19 YTD	17.7



ASC 045 - Proportion of adults with a learning disability who live in their own home or with their family

DEFINITION	<p>QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)</p> <p>Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
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Breakdown of the type of settled accommodation

Supported accommodation /supported lodgings	23
Settled mainstream housing with family/friends	16
Tenants-LA/ Housing Association	6
Sheltered Housing/Extra care sheltered housing	2
Tenants - Private Landlord	1
Shared Lives Scheme	1

ASC 046 - Proportion of adults with learning disabilities in paid employment

DEFINITION
QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)
Numerator: All people within the denominator, who are in employment. Source: SALT
Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

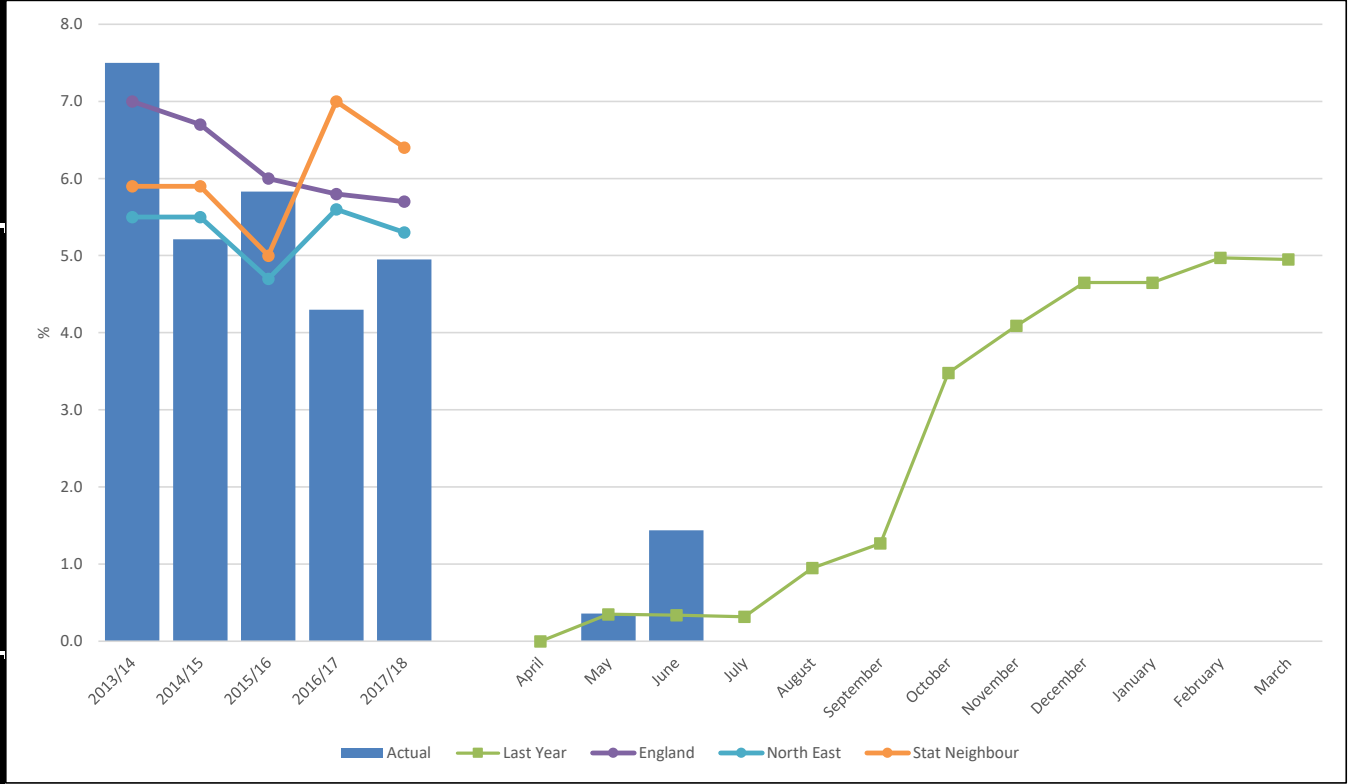
Performance Analysis
 The proportion of adults with a learning disability in paid employment is 1.4% (4 people). This information is captured at the point of annual review-reassessment. If the provisional target of 6% is to be met, then another 12 individuals with a learning disability need to be in paid employment and for the employment status to be updated before the end of the performance year. Compared to the same period last year there has been an increase in performance of 1.06%.
 A pilot is underway where of the initial 10 individuals selected for the pilot, 1 individual has successfully gained employment, another 2 are working with providers. Five are currently working on custom support plans with providers which will come through panel in the next few weeks. Two individuals have decided not to progress with seeking employment and alternative individuals are currently being sought to match with providers.

ASC 046
 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

ASC 046: (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

IN MONTH PERFORMANCE	Proposed Target	6.0
	Apr-18	0.0
	May-18	0.4
	Jun-18	1.4
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	5.8
	2016/17	4.3
	2017/18	5.0
	2018/19 YTD	1.4



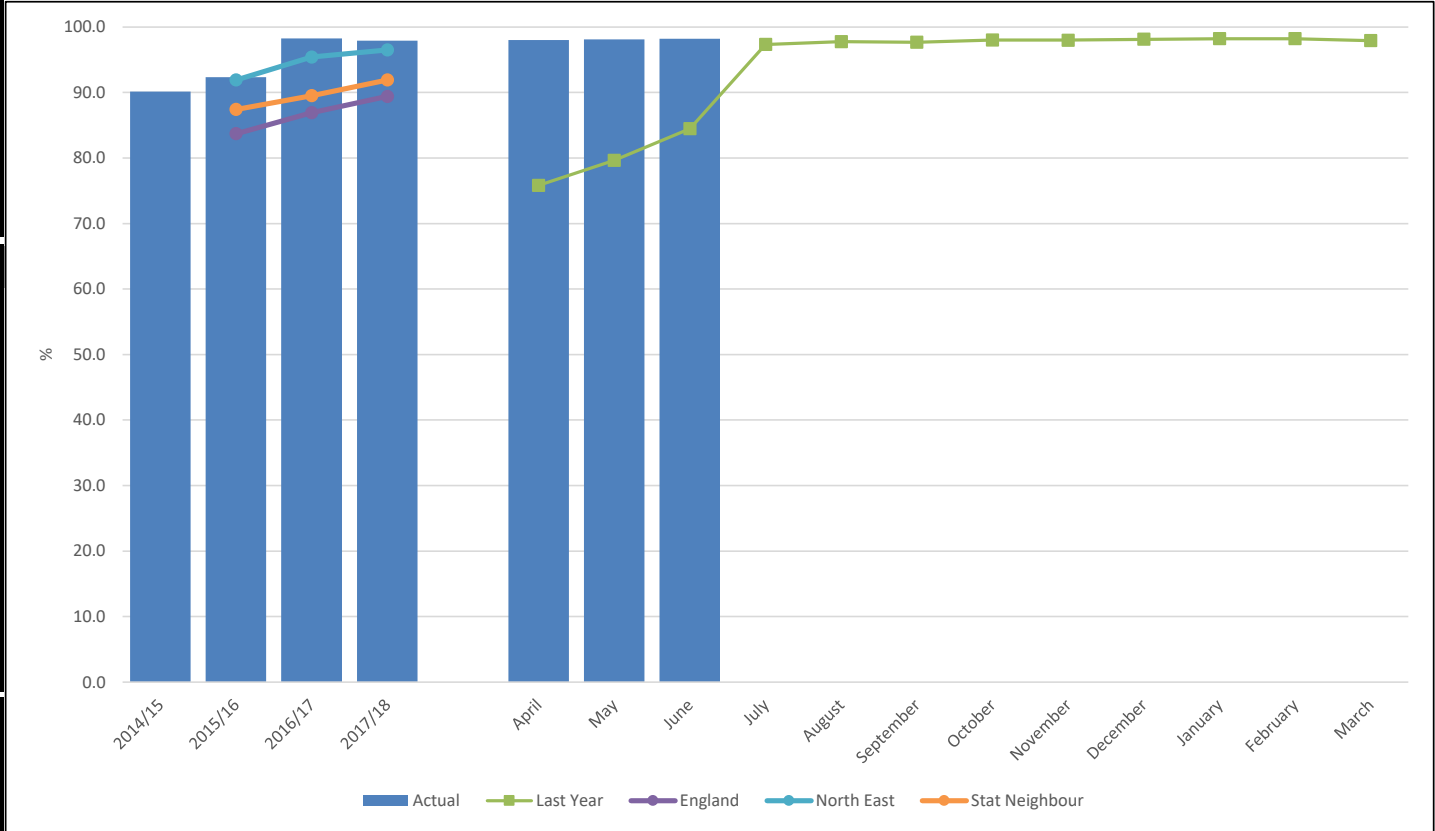
ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION
QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)
Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

Performance Analysis
 During Quarter 1 the proportion of people using social care who receive self-directed support has remained at the target figure of 98%. In terms of actual numbers this equates to 774 individuals receiving self-directed support. The chart shows that since July 2017 the performance for this indicator has remained at 98%.
 There are 14 clients who are not currently receiving self-directed support. Personal budgets are only generated if 'Yes' is answered in response to the Resource Allocation System (RAS) question.
 When compared to the most recent data from the average England (85%), North East (96%) and Statistical Neighbours (92%) figures, Darlington's performance is consistently higher.

ASC 049
 (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

ASC 049: (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support



IN MONTH PERFORMANCE	Proposed Target	98.0
	Apr-18	98.0
	May-18	98.1
	Jun-18	98.2
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	92.4
	2016/17	98.3
	2017/18	97.9
	2018/19 YTD	98.2

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)
	Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
	Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

18-64

Type of self directed support	
Direct Payments	207
CASSR Managed Personal Budget	153
Part Direct Payments	66
Total	426

Primary Support Reason	
Learning Disability Support	251
Physical Support - Personal Care Support	116
Mental Health Support	39
Social Support - Support for Social isolation / other	8
Physical Support - Access and Mobility Only	7
Support with memory and cognition	2
Social Support - Support misuse support	1
Sensory Support - support for hearing impairment	1
Sensory Support - support for dual impairment	1
Sensory Support - Support for Visual Impairment	0
Total	426

65+

Type of self directed support	
CASSR Managed Personal Budget	268
Direct Payments	70
Part Direct Payments	10
Total	348

Primary Support Reason	
Physical Support - Personal Care Support	236
Support with memory and cognition	42
Learning Disability Support	30
Mental Health Support	17
Physical Support - Access and Mobility Only	12
Social Support - Support for Social isolation / other	5
Sensory Support - Support for Visual Impairment	3
Sensory Support - support for hearing impairment	2
Sensory Support - support for dual impairment	1
Social Support - Support misuse support	0
Total	348

ASC 050 - Proportion of carers using social care who receive self-directed support

DEFINITION QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better)
 Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT
 Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT

Performance Analysis

During Quarter 1 the proportion of carers using social care who receive self-directed support is 72%. In terms of actual numbers this equates to 33 carers receiving self-directed support.

The reason that performance has fallen over the past 3 months is due to that although the number of carers using social care has increased from 39 in April to 46 in June, all of these have been recorded on Liquid Logic as receiving commissioned support only, therefore are not included in the numerator for the calculation of this indicator.

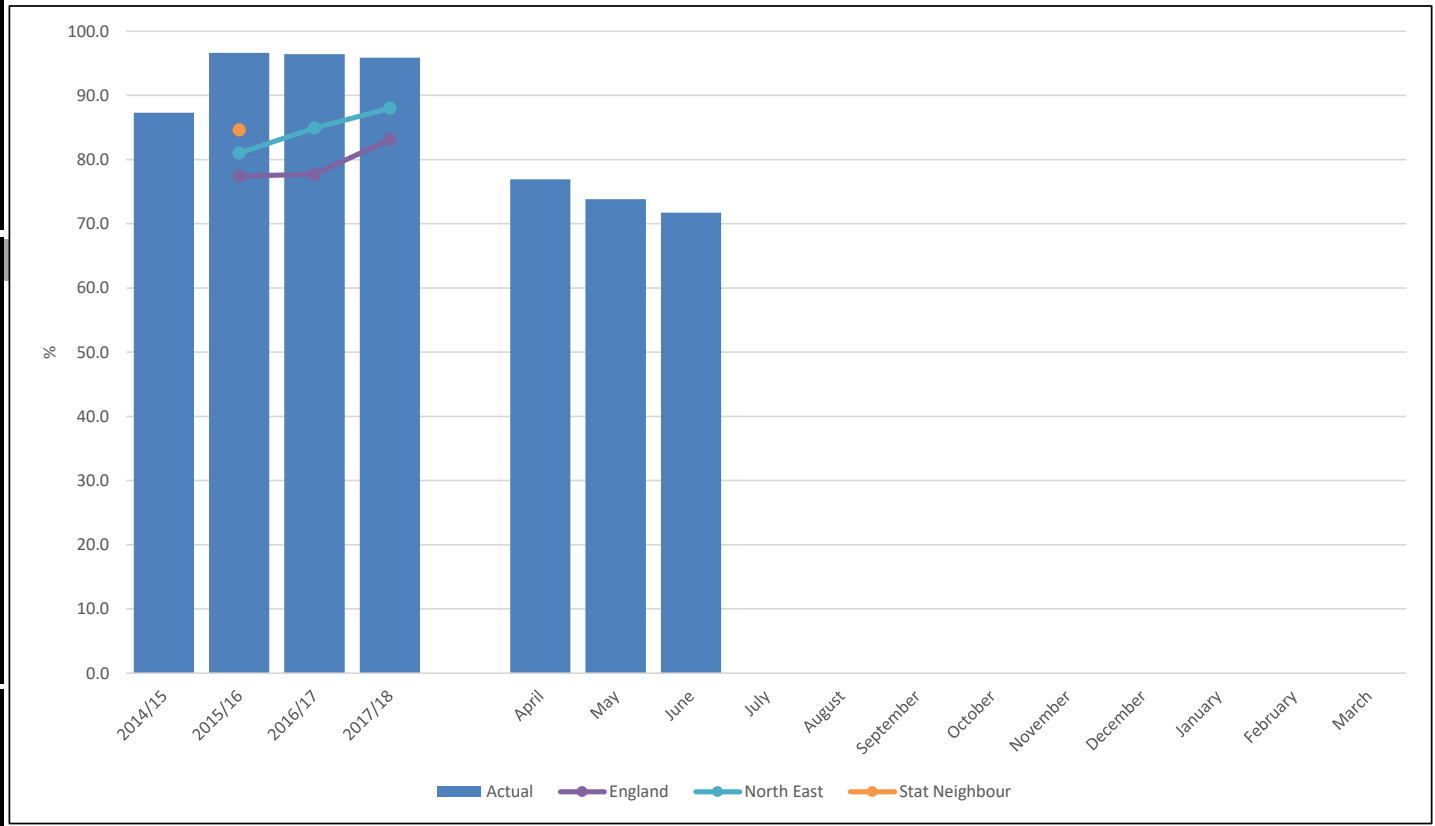
When compared to the most recent data from the average England (83%), North East (85%) and Statistical Neighbours (85%) figures, Darlington's current performance is less.

ASC 050

(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

ASC 050: (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

IN MONTH PERFORMANCE	Proposed Target	98.0
	Apr-18	76.9
	May-18	73.8
	Jun-18	71.7
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
Annual Trend	2015/16	96.6
	2016/17	96.4
	2017/18	95.9
	2018/19 YTD	71.7



ASC 019 - Percentage of people who have no ongoing care needs following completion of provision of a reablement package

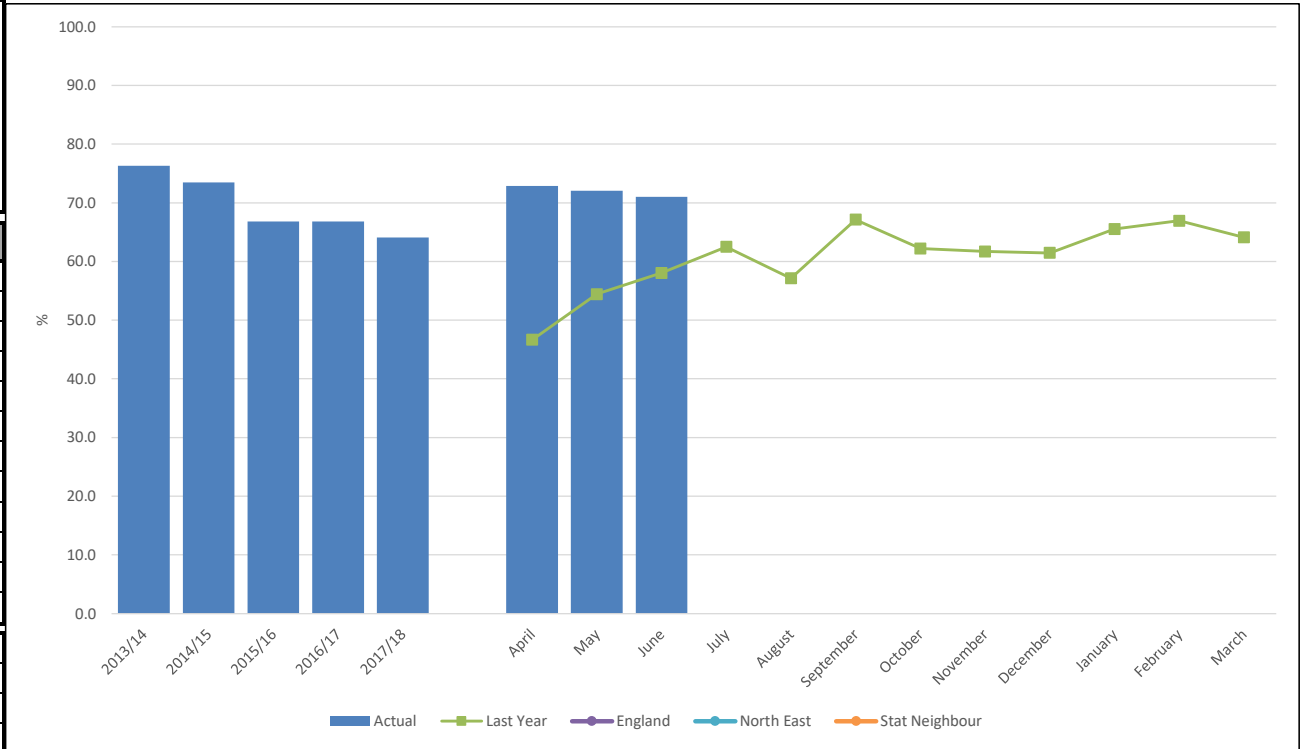
DEFINITION	<p>REDUCE THE NEED: ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p>Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p>Denominator: The total number of clients completing a reablement package during the period</p>
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Performance Analysis	<p>The percentage of people with no ongoing care needs after completing a reablement package during Quarter 1 is 71%, in term of actual figures this equates to 147 individuals out of 207 who have completed a reablement package.</p> <p>17 clients did have needs identified after completion of a reablement package however 13 of these were eligible for self funding and 3 declined the offer of support.</p> <p>Another 35% (52) of clients received universal services or were signposted to another service once their reablement package had been completed.</p> <p>There are no benchmarking figures available for this indicator.</p>
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ASC 019
Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

ASC 019: Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

IN MONTH PERFORMANCE	Proposed Target	70.0
	Apr-18	72.9
	May-18	72.1
	Jun-18	71.0
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	



Annual Trend	2015/16	66.8
	2016/17	66.8
	2017/18	64.1
	2018/19 YTD	71.0

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION
REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

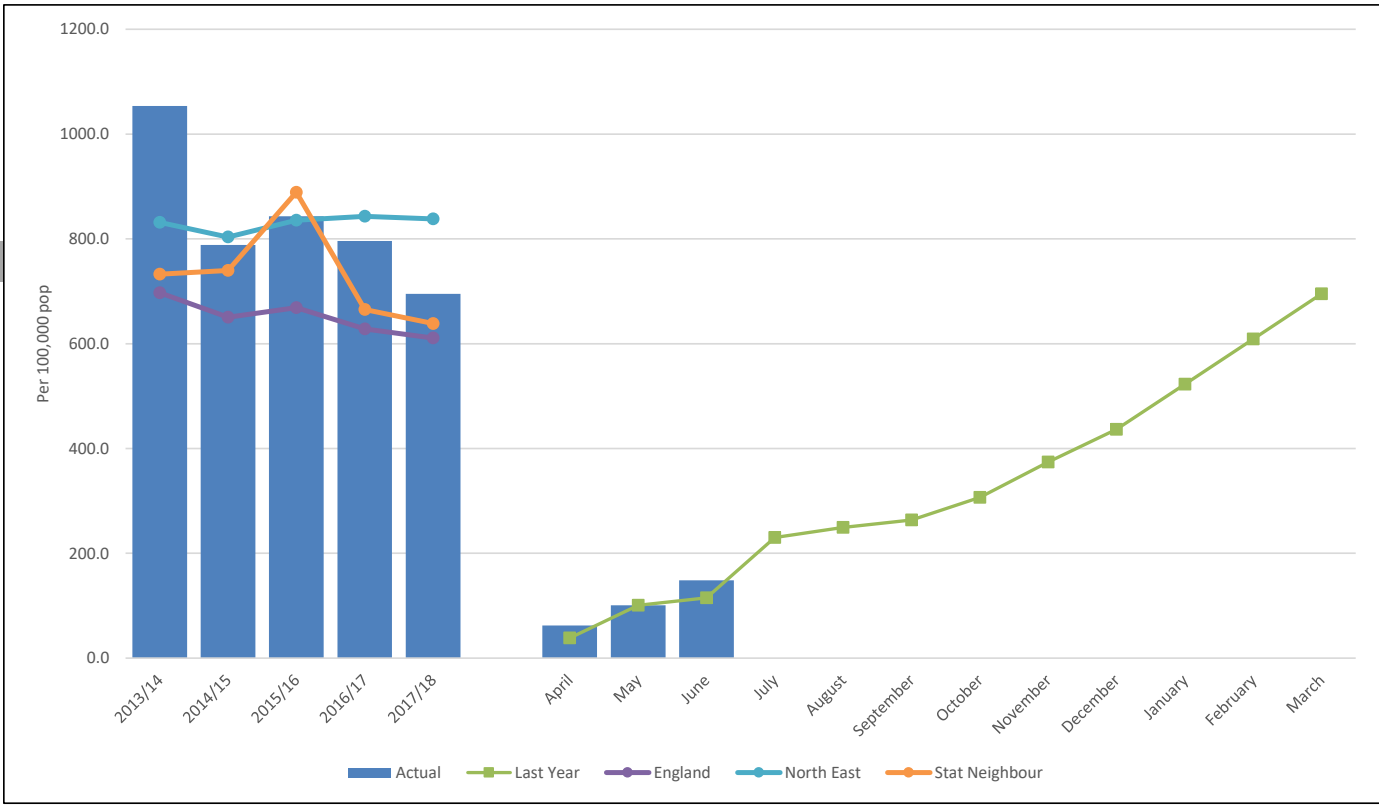
Performance Analysis
 During Quarter 1 the number of 65+ who have been permanently admitted to residential care is 31 (148 per 100,000 population).
 The proposed target for ASC 002 is 700 (per 100,000 population) which equates to approximately 146 clients being admitted by the end of the year. To ensure that this target is not surpassed there is a monthly monitoring target of approximately 12 clients or less. Currently the average number of permanent admissions per month is 10, therefore if the current trend continues then the end of year performance for this indicator will come under target.

ASC 002
 (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care

ASC 002: (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care

IN MONTH PERFORMANCE	Proposed Target	700.0
	Apr-18	62.3
	May-18	100.7
	Jun-18	148.6
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	

Annual Trend	2015/16	843.3
	2016/17	795.9
	2017/18	695.2
	2018/19 YTD	148.6

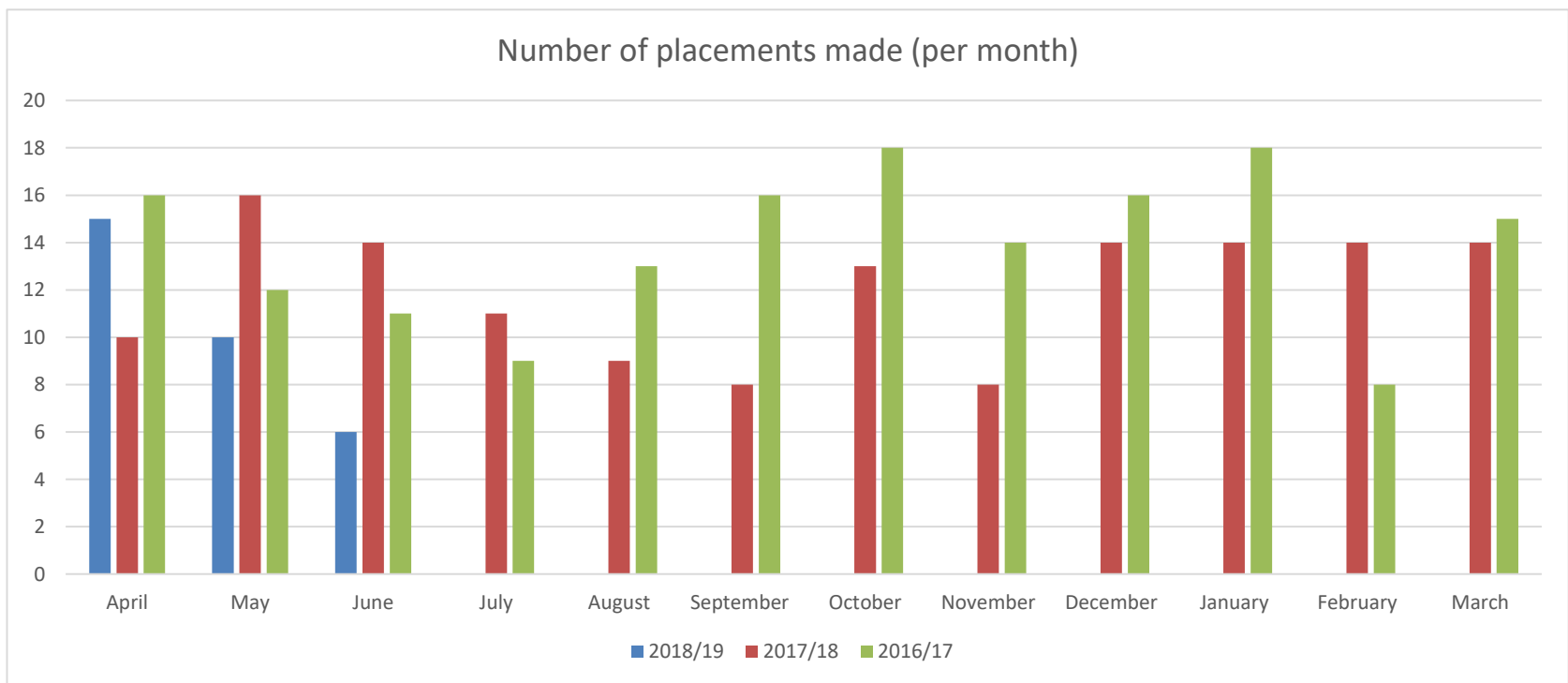


ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION **REDUCE THE NEED: ASC 002 (ASCOF 2A-2)** – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2018/19	15	10	6										31
2017/18	10	16	14	11	9	8	13	8	14	14	14	14	145
2016/17	16	12	11	9	13	16	18	14	16	18	8	15	166



ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Breakdown of Service Type for each placement

Service Type	
Permanent Residential Care	25
Permanent Nursing Care	6

Breakdown of Service Element for each placement

Service Element	
OP Residential	17
EMI Residential	8
OP Nursing	4
EMI Nursing	2

Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	20
Support with Memory and Cognition	7
Mental Health Support	2

Reason for no longer being in permanent care	
Deceased	2

ASC 003 - Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes

DEFINITION
REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).

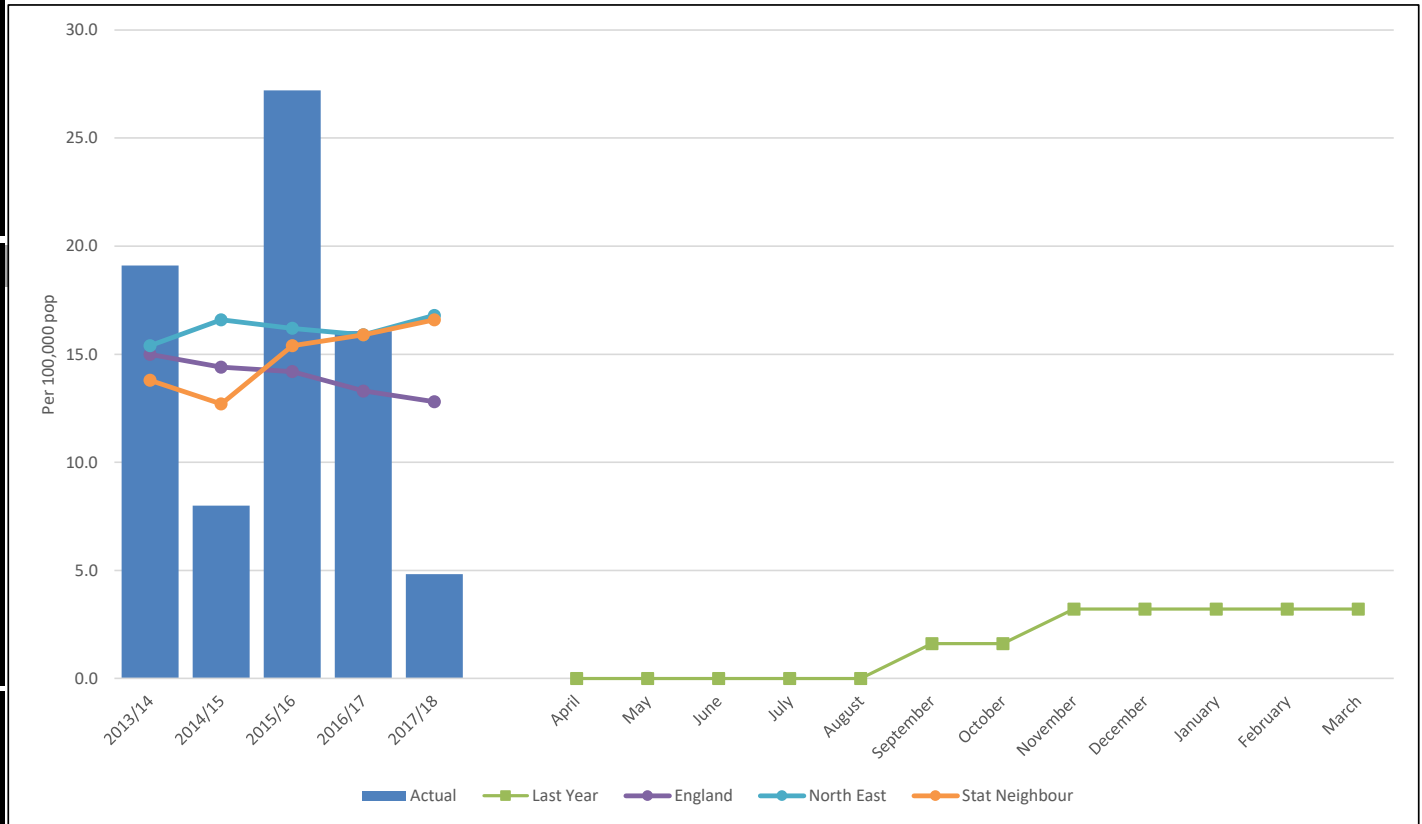
Performance Analysis
 There have been 0 permanent admissions since April.
 The target for 2018/19 is 10 (per 100,000 pop), this equates to 6 permanent admissions during the year.

ASC 003
 (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

ASC 003: (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

IN MONTH PERFORMANCE	Proposed Target	10.0
	Apr-18	0.0
	May-18	0.0
	Jun-18	0.0
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
Mar-19		

Annual Trend	2015/16	27.2
	2016/17	16.1
	2017/18	4.8
	2018/19 YTD	0.0



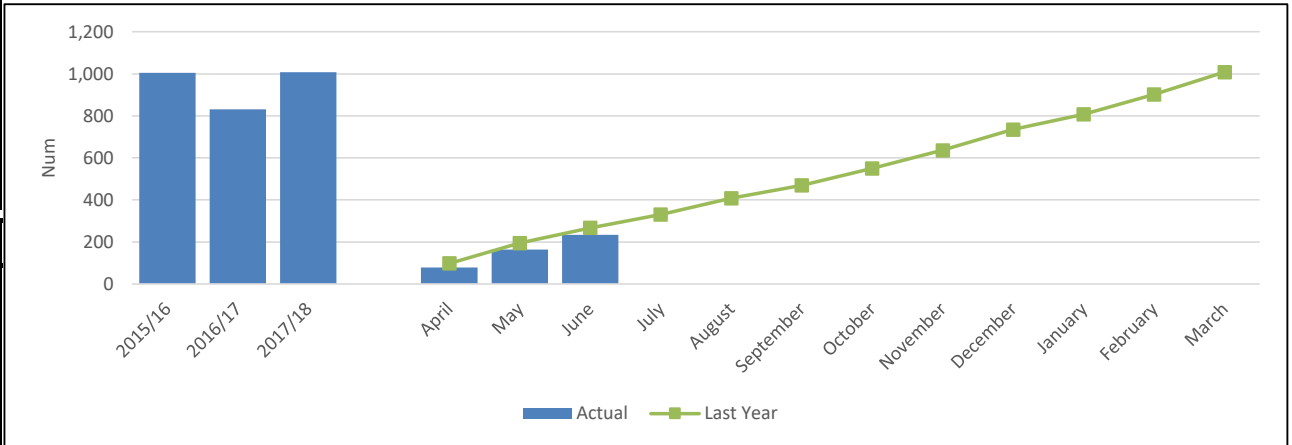
Number of Safeguarding concerns started

DEFINITION SAFEGUARDING: ASC 208 – Number of Safeguarding initial enquiries started year to date
 SAFEGUARDING: ASC 209 - Number of Safeguarding initial enquiries started per month

Performance Analysis
 There have been 234 safeguarding initial enquiries started since April 2018, with 68 during June.
 Further weekly exception reports have been successfully developed and actioned by workers.

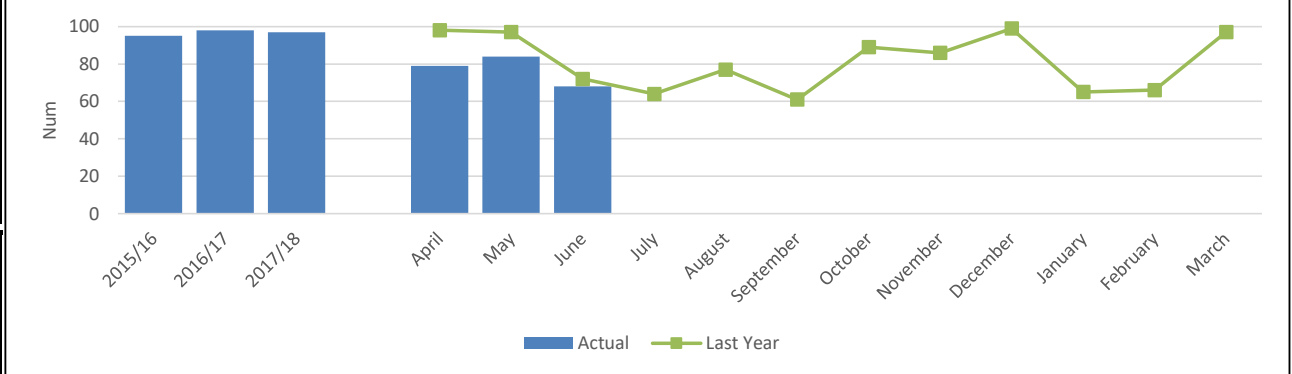
ASC 208	ASC 209
Number of Safeguarding concerns (initial enquiries) started - year to date	Number of Safeguarding concerns (initial enquiries) started - per month

ASC 208: Number of Safeguarding concerns (initial enquiries) started - year to date



IN MONTH PERFORMANCE	Target	-	-
	Apr-18	79.0	79.0
	May-18	163.0	84.0
	Jun-18	234.0	68.0
	Jul-18		
	Aug-18		
	Sep-18		
	Oct-18		
	Nov-18		
	Dec-18		
	Jan-19		
	Feb-19		
	Mar-19		

ASC 209: Number of Safeguarding concerns (initial enquiries) started - per month



Annual Trend	2015/16	1004.0	95.0
	2016/17	831.0	98.0
	2017/18	1008.0	97.0
	2018/19 YTD	234.0	68.0

ASC 211 - Number of initial enquiries progressed to strategy per month

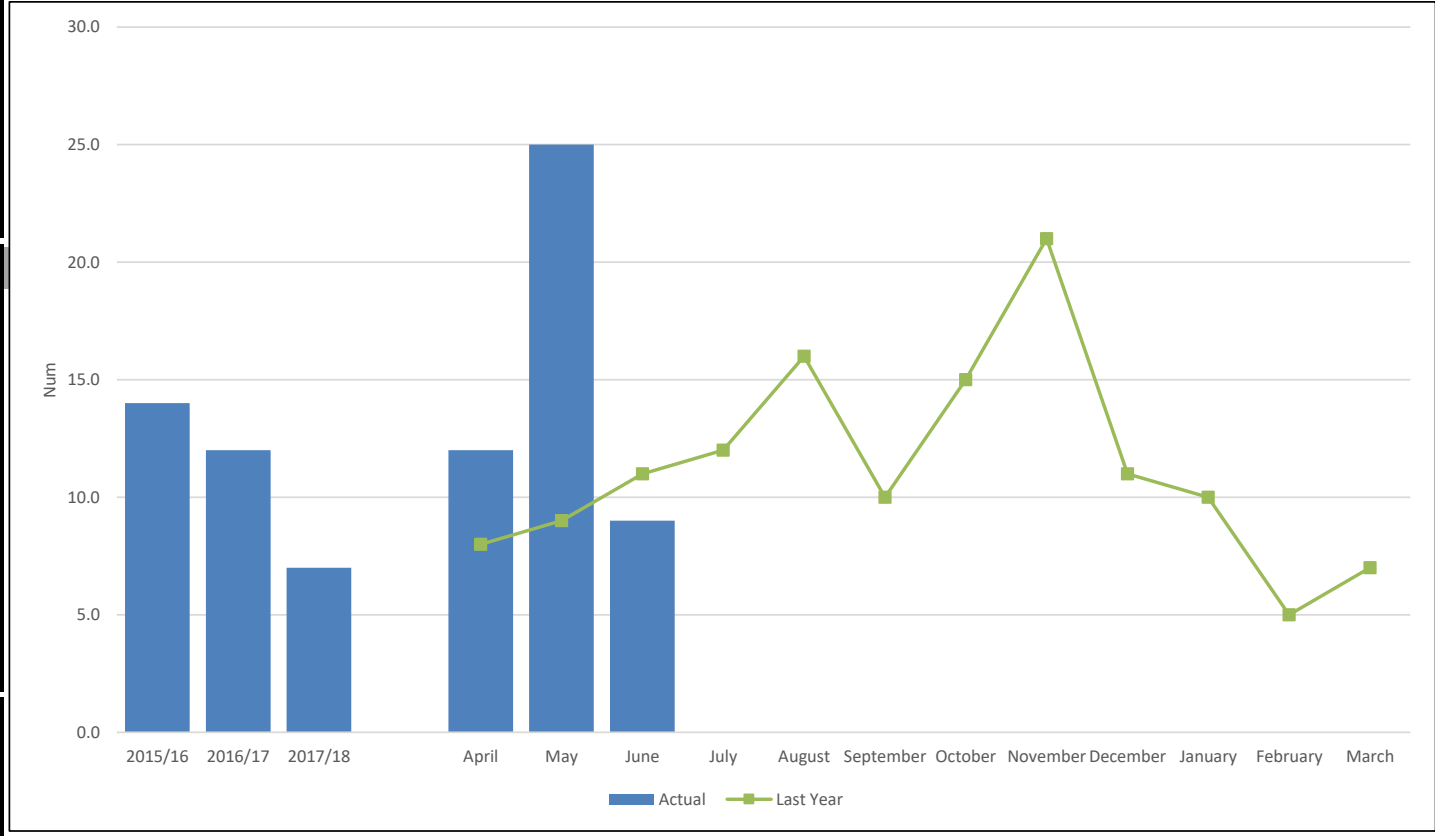
DEFINITION	SAFEGUARDING: ASC 211 – Number of initial enquiries progressed to strategy per month
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Performance Analysis	<p>46 of the 234 safeguarding initial enquiries started since April 2018 and 9 of the 68 during June 2018 progressed to strategy. That is 19.7% conversion rate for Q1 with 13.2% in June.</p> <p>Exception reports are being sent on a weekly basis to SAM's to highlight any initial enquiries that are incomplete and need progressing to strategy sooner (within 5 working days).</p> <p>The 2017/18 year end conversion rate was 13.7% so the current Q1 rate of 19.7% is significantly better. There is no target set for this indicator but it is suggested that a 20% conversion rate is the level to aim for performance.</p>
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ASC 211
Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

ASC 211: Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

IN MONTH PERFORMANCE	Proposed Target	-
	Apr-18	12.0
	May-18	25.0
	Jun-18	9.0
	Jul-18	
	Aug-18	
	Sep-18	
	Oct-18	
	Nov-18	
	Dec-18	
	Jan-19	
	Feb-19	
	Mar-19	
Annual Trend	2015/16	14.0
	2016/17	12.0
	2017/18	7.0
	2018/19 YTD	9.0



Please note the following indicators have not been included in the Quarter 1 Scrutiny Report:

- **ASC 054 – The proportion of people who use Adult Care services who find it easy to find information about services.**

The results for this indicator are taken from the Adult's Social Care Survey. Results for this indicator are currently being analysed. Findings will be included in the Q2 Scrutiny Report.

- **ASC 055 - The proportion of people who are carers who find it easy to find information about services.**

The results for this indicator are taken from the Carer's Survey. This is carried out biennial therefore no data will be collected until next year.